



Financial Assistance Policy Plain Language Summary

BIDMC, a not for profit acute care hospital, was established to serve the needs of the residents of Massachusetts and surrounding areas. The hospital is committed to providing medical services to patients regardless of their ability to pay. BIDMC recognizes that not all patients have the financial resources to pay their hospital bill. This Plain Language Summary provides basic information about our policy.

BIDMC Financial Assistance Policy

The Financial Assistance Program offers emergency and other medically necessary services at low or no cost to qualified patients. Whether patients are uninsured or underinsured, they can apply for financial assistance. Our Financial Counseling staff will assist individuals in applying for eligible government health insurance programs and completing the financial assistance application, free of charge. Upon approval patients may receive the following assistance:

Federal Poverty Level	Amount of Assistance
200%	100%
201%-400%	50%

Patients who qualify cannot be charged more than the amount generally billed (AGB).

IMPORTANT: Out of Network Copays, Coinsurance and Deductibles are not eligible for Financial Assistance.

How to Obtain Copies of our Financial Assistance Program Policy and Application

You may obtain a copy of our policy and application form free of charge in the following ways:

- BIDMC website
<http://www.bidmc.org/Patient-and-Visitor-Information.aspx>
- Visit our Financial Counseling office located at:
East Campus
Rabb/111
330 Brookline Ave
Boston, MA 02215
- Request copies to be mailed or sent electronically by calling (617) 667-5661
- Rosenberg Lobby-West Campus
- Stoneman 122- East Campus
- Shapiro Lobby-East Campus
- In our emergency department

The Financial Assistance Policy, Application and Plain Language Summary Are Available in Multiple Languages

Financial Assistance Policies, Applications and Plain Language Summaries are available in the following languages:

- English
- Spanish
- Simplified Chinese
- Traditional Chinese
- Russian
- Portuguese
- Vietnamese

Providers who are not covered under the Financial Assistance Policy

Certain physicians are not covered under the BIDMC Financial Assistance policy. Please visit our website or contact us at (617) 667-5661 for more information.

Return your completed application to:
Financial Counseling Unit
330 Brookline Ave
Boston, MA 02215

If approved, financial assistance will apply to:

- Beth Israel Deaconess Medical Center
- Beth Israel Deaconess Milton
- Beth Israel Deaconess Needham
- Beth Israel Deaconess Plymouth

Important: Patients/guarantors may apply for financial assistance at any time up to two hundred forty (240) days after the first post-discharge billing statement is available.