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Generalizing care for a heterogeneous and complex patient populations is challenging.

Developing clinical pathways is an iterative process that requires involvement of multiple stakeholders.

Developing a new system for clinical action also requires creation of guidelines for a best practice process.

It is important to discuss how best to collect outcomes data in the most standardized way possible, especially in quality improvement projects.

Lesson Learned and Next Steps:

- Planned launch of outpatient pathways at the end of March 2018
- Start recruitment for pilot PRO project in the BIDMC GI oncology group
- Create online link for PRO survey with plan to disseminate survey through PatientSite
- Baseline data analysis with pre-post comparison

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