information

For patients having surgery: Guidelines for escorts

BIDMC is expanding visitation and we are pleased to welcome visitors and escorts. We are providing the following guidance for escorts who accompany patients having surgical procedures.

- Patients having surgery may have up to two (2) escorts accompany them on the day of surgery.
- Anyone who is not feeling well or has signs/symptoms of COVID-19 should not be an escort.
- We continue to follow the Massachusetts Department of Public Health's guidelines in requiring that everyone in patient care spaces wear a mask covering the nose and mouth at all times. You may pick up a mask in the hospital lobby.
- Escorts may wait with the patient in designated waiting areas. No eating or drinking is allowed in these areas.
- At present, we cannot allow escorts into the pre-operative or post-operative areas, unless the escort is essential to a patient's care.
- While the patient is in surgery, we encourage escorts to leave the premises. In cases of short surgeries where the patient is expected to leave the same day, escorts may wait in designated areas.
- Escorts who are waiting at the hospital must wear a surgical mask at all times in the waiting area. No eating or drinking is allowed in waiting areas.
- The care team will be in touch with a designated contact (family member or other support person) throughout the patient's stay. Please be sure we have the correct contact information.
- If the patient is going home the same day, we will contact the person picking them up to provide details about how to meet the patient and any discharge instructions.
- If the patient is being admitted, regular hospital visiting policies will apply. Please refer to policies posted at bidmc.org.

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