

Emergency Department Visitor Policy

The Emergency Department has temporary visitor restrictions in place due to COVID-19. We thank you for your understanding.

- Only essential escorts are allowed to accompany patients into the Emergency Department. Other visitors are not allowed.
- Escorts must be screened in the lobby. Those who pass the screening receive a visitor badge, which must be worn throughout the visit.
- If the patient has or may have COVID-19, the care team will advise as to whether an essential escort is allowed.
- Escorts will be given a **surgical mask**, which **must be worn** over the nose and mouth at all times while visiting the Emergency Department. Cloth masks may not be worn. A mask must be worn even if the escort has received the COVID-19 vaccine.
- Escorts must clean their hands immediately before entering, and immediately after leaving, the patient's room.
- Escorts may not eat or drink in the room. They should remain in the room at all times.
- Limited exceptions to the visitor policy may be made at the discretion of the care team for patients with intellectual and/or physical disabilities and for end-of-life circumstances.