

Emergency Department Visitor Policy

- Each patient may have one visitor/escort. This person may leave and come back and is the only visitor allowed.
- Children under the age of 6 may not visit unless they are visiting a parent or sibling.
- Anyone who is not feeling well or has **signs/symptoms of COVID-19 should not visit.**
- We continue to follow the Massachusetts Department of Public Health's guidelines in requiring that everyone in patient care spaces **wear a mask** covering the nose and mouth at all times. You may pick up a mask in the hospital lobby.
- Visitors must clean their hands just before entering and just after leaving the patient's room.
- Visitors may not eat or drink in the room. They should remain in the room at all times.
- We must ask visitors who do not follow the above guidelines to leave the premises.
- Limited exceptions may be made at the discretion of the care team for patients with intellectual and/or physical disabilities and for end-of-life circumstances.