

## Emergency Department Visitor Policy

- Patients who have or may have COVID-19 may not have visitors.
- Patients who are screened as being at risk for COVID-19 are not allowed a visitor until they have had a primary evaluation by the physician, which may take up to an hour.
- Each patient may have one visitor/escort. This person may leave and come back and is the only visitor allowed.
- Children under the age of 12 may not visit unless they are visiting a parent or sibling.
- Visitors must be screened in the lobby. Those who pass the screening receive a visitor badge, which must be worn throughout the visit.
- Visitors will be given a surgical mask, which must be worn over the nose and mouth at all times while visiting the Emergency Department. Visitors who wish to wear their own mask must cover it with a BIDMC-issued surgical mask.
- Visitors must clean their hands just before entering and just after leaving the patient's room.
- Visitors may not eat or drink in the room. They should remain in the room at all times.
- We must ask visitors who do not follow the above guidelines to leave the premises.
- Limited exceptions may be made at the discretion of the care team for patients with intellectual and/or physical disabilities and for end-of-life circumstances.