

Emergency Department Visitor Policy

- Patients who have or may have COVID-19 may not have visitors.
- Visitors are not allowed in the waiting rooms.
- A patient is not allowed a visitor until they have had a primary evaluation by the physician to assess their COVID-19 risk status, which may take up to an hour.
- Each patient may have one visitor/escort. This person may leave and come back and is the only visitor allowed; no substituting of visitors.
- Only patients in rooms may have visitors. Patients in curtained areas or hallways are not allowed visitors at this time.
- Children under the age of 18 may not visit unless they are visiting a parent or sibling.
- Visitors must be screened in the lobby. Those who pass the screening receive a visitor badge, which must be worn throughout the visit.
- Visitors will be given a surgical mask, which must be worn over the nose and mouth at all times while visiting the Emergency Department. Cloth masks may not be worn. A mask must be worn even if the visitor has received the COVID-19 vaccine.
- Visitors must clean their hands immediately before entering, and immediately after leaving, the patient's room.
- Visitors may not eat or drink in the room. They should remain in the room at all times.
- We must ask visitors who do not follow the above guidelines to leave the premises.
- Limited exceptions may be made at the discretion of the care team for patients with intellectual and/or physical disabilities and for end-of-life circumstances.