

**Beth Israel Deaconess Medical Center  
Environment of Care Manual**

**Title: HAZARDOUS MATERIAL EVENT (SPILL) "CODE ORANGE"**

**Subtitle: Hazardous Waste Contingency Plan**

**Policy #: EC-43**

**Purpose:**

The goal of this program is to implement a system to safely respond to a HAZARDOUS SPILL/other hazardous release "Hazardous Material Event (Spill) "Code Orange"" event with intent to minimize hazards to public health, safety, and welfare of the environment. This policy may be used in conjunction with BIDMC's EC-44, *Hazard Communication Program*, and EOC-03, *Hazardous Materials Management Program*. This document also serves as BIDMC's Contingency Plan in order to comply with the requirements of the Environmental Protection Agency's (EPA) 40 CFR 262, *Hazardous Waste*, and the Massachusetts Department of Environmental Protection's (MASS DEP) 310 CMR 30.000, *Hazardous Waste Regulations*.

**Scope:**

This policy covers all Medical Center clinical, research, administrative and general areas including East and West Campuses, as well as any and all off site areas owned and leased by BIDMC.

The **Hazardous Material Event (Spill) "Code Orange" Program** provides the mechanism for response to "Emergency Releases" of hazardous materials (chemical, gas, biological, or radiological), as defined in Section A below. It also acts as a response mechanism for receipt of or expected receipt of patients contaminated with hazardous materials (in conjunction with EOC-08 Emergency Management Plan). Sources of **Hazardous Material Event (Spill) "Code Orange"** events may be from various or multiple factors, such as: accidental spills, accidental gas release, equipment failure, natural or man-made disasters, etc.

**Policy Statement:**

BIDMC shall assure the safe management of hazardous chemicals, gas or other hazards as described in the EC-42 Hazardous Materials Management Program. This policy shall address the process of safely responding to spills, release, or leakage of hazards or events potentially resulting in harm to health, safety or the environment that may require the assistance of additional trained medical center personnel or external agencies.

**PROGRAM OVERVIEW**

**A. SPILL PREVENTION & CONTROL**

BIDMC employs various measures to ensure safe handling of hazardous materials, preventative measures, and safeguards against uncontrolled releases. Such

measures include:

- Annual safety training of hazardous material users;
- A Laboratory Safety Officer Program;
- Written Chemical Hygiene Plan, available as required resource to all staff;
- Annual surveys of research laboratories;
- Annual hazard surveys of areas such as loading docks, distribution, storage areas;
- Semi-annual surveys of clinical laboratories and other hazardous material use areas;
- Written Standard Operating Procedures for certain specific chemical or other hazardous material uses;
- Oil Spill Prevention, Control and Countermeasures Plan;
- Weekly & Monthly inspections of all Hazardous Waste Satellite and Main Accumulation Areas (MAA's & SAA's);
- Maintenance of chemical & biological spill kits in designated use areas;
- Maintenance and strategic placement of supplemental spill clean-up supplies (see Appendix A to this document);
- Customized air monitoring equipment in some laboratories to automatically increase air exchange rates when elevated contaminant levels are detected;
- Carbon Monoxide (CO) monitoring equipment in kitchens, the KLARMAN ambulance bay, and generator rooms that will sound an alarm if levels exceed specified thresholds.

Reference documents & policies for above listed prevention and control measures:

- [BIDMC Laboratory Safety Manual](#)
- [BIDMC Chemical Hygiene Plan](#)
- [BIDMC Biological Safety Manual](#)
- [Hazardous Materials and Waste Management Plan \(EOC-03\)](#)
- [Fire Response Code Red \(EC-36\)](#)
- [Hazard Communication Program \(EC-44\)](#)
- [Hazardous Chemical Wastes \(EC-42\)](#)
- [Universal Wastes Management Plan \(EC-50\)](#)
- [Hazardous Waste Drug Collection Procedure \(EC-65\)](#)
- [Compressed Gas Cylinder Storage and Handling \(EC-62\)](#)
- [Infectious Medical Waste Disposal \(EC-59\)](#)
- [Radiation Safety Manual](#)
- [Patient Decontamination Plan](#)

## **B. INCIDENTAL SPILL VS. EMERGENCY SPILL OR RELEASE**

Due to the frequent and widespread use of hazardous materials at the medical center, "incidental" spills or releases occur periodically within maintenance, housekeeping, laboratory, and other areas and do not require activation of the **Hazardous Material Event (Spill) "Code Orange" Program**. Spills or releases are not categorized as "incidental" based on volume, but instead are based on the level of hazard presented, activation of specific monitoring alarms and/or the capabilities of the user(s) to safely clean up the material without assistance.

**An incidental spill or release:**

- **does not require Hazardous Material Event (Spill) "Code Orange" activation**
- is minor in scope;
- is known to present minimal or no hazard to surrounding personnel and environment;
- can be safely and adequately cleaned up by the user(s), based on their training, knowledge of the substance, and the available spill kit supplies;
- Note: Many CO alarm activations are considered a Hazardous Material Event (Spill) "Code Orange"-see below

**An "emergency" spill or release:**

- **requires Hazardous Material Event (Spill) "Code Orange" activation**
- presents a significant or high hazard to surrounding personnel or the environment; due to volume, location, toxicity, or other factor;
- may be a low hazard release that cannot be safely cleaned up by the user(s), due to the limits of the training and/or supplies afforded to them;
- is one that the user feels uncomfortable attempting to clean without outside assistance
- any release or suspected release of an unknown material or gas
- receipt of or expected receipt of patients contaminated with hazardous materials. For additional procedures, see [Patient Decontamination Plan](#).
- an MRI quench or release of any cryogenic gas, see [RAD-85 MRI Magnet Quench Response](#) for more details.

Spill and monitoring equipment is maintained by EH&S Department for purpose of **Hazardous Material Event (Spill) "Code Orange"** assessment and clean-up activities. (see Appendix A to this document).

BIDMC Maintenance staff or designated maintenance staff for all off-sites should maintain spill supplies as appropriate to handle incidental spills of the common hazardous materials used at each of those operations.

**C. HAZARDOUS MATERIAL EVENT (SPILL) "CODE ORANGE" ACTIVATION**

In an emergency release event, including release or suspected release of hazardous (or unknown) materials and/or alarm activation, the following shall apply under the Hazardous Material Event (Spill) "Code Orange" Program:

**Stop** the spill from spreading, if possible.

**Move** nearby staff away from hazard.

**Assess** if you can safely clean up the spill yourself. If not:

**Report** Hazardous Material Event (Spill) "Code Orange" (2-1212) from a nearby, safe location.

**Tell** affected staff to await first responders in a nearby, safe location.

- The top priorities shall always be attending to any injured persons and preventing any further injury or contamination. Victims should be helped with locating and

operating emergency eyewashes & showers as applicable. Obtain emergency medical assistance, if necessary.

- In the event of a spill at an off-site location, the site should activate the Hazardous Material Event (Spill) "Code Orange" alert to have BIDMC EH&S remotely consults and provides follow-up support. If a significant event, emergency spill response should also include immediately contacting the local Fire Department.
- Evacuate the affected area as necessary. Close doors, windows, or any openings to the area of incident and restrict access. If safe to accomplish, immediately turn off any equipment that may be contributing to the release. If imminent danger to surrounding areas is perceived, fire alarm can be activated to facilitate large scale evacuation. (see section D below)

For In-Hospital or External Patient Exposure to Hazardous Materials:

- A Patient Decontamination Event shall be called via the Code Declaration Line (617-632-1212). The message should be:
  - I am calling a Patient Decontamination for an **internal/ external** event, the chemical is \_\_\_\_\_ (or unknown) and there are \_\_\_\_ number of patients. My call back number is \_\_\_\_\_.
- If the number of victims and acuity is manageable, the ED Decontamination room will be used
- If the event requires mass decontamination, the Zumro Tent may be deployed
  - If needed, the Hazmat Team will be activated via the AlertMedia notification system
- Once activated, dress out in appropriate PPE, as recommended by the Safety Officer
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#### **Hazardous Material Event (Spill) "Code Orange" Reporting**

- Dial **2-1212** from any BIDMC phone (or 617-632-1212 from a portable or cell phone) to report a **"HAZARDOUS MATERIAL EVENT (SPILL) 'CODE ORANGE'"**.
- Identify the type of hazardous release (chemical, biological, radiological, carbon monoxide (CO) alarm, or unknown spill/odor).
- State the location of the event (building & room #).
- Give your name and call back phone number.
- Give a brief description of the incident.
- If possible, identify name and approximate quantity of released material.
- Do not hang up until released by the operator.
- Standby for direct response and/or a return call from Environmental Health & Safety (EH&S) and/or Radiation Safety.
- Monitor the situation until help arrives. Restrict traffic into or through the area of incident. Post signs if needed to help prevent entry.
- Standby in safe location to provide additional information to **Hazardous Material Event (Spill) "Code Orange"** responders, upon arrival.
- EH&S (or Radiation Safety, if applicable) will direct all further actions under **Hazardous Material Event (Spill) "Code Orange"** response.
- Internal Emergency Coordinator Contact List note: When Hazardous Material Event (Spill) "Code Orange" is reported to MASCO operator, via 2-1212, EH&S and other first responders are notified via pagers to respond to event. If no EH&S responders arrive to scene or if unable to reach MASCO operator to report

Hazardous Material Event (Spill) "Code Orange", first responders should be notified via other contact means (see Appendix F).

#### **D. EVACUATION**

If event results in FIRE, the fire presents greater hazard and assumes priority - follow posted fire response procedures, "RACE", and actions described in the BIDMC's [EC-36 Fire Response Code Red](#). **Be sure to report to MASCO operator or when calling 911 for off-sites that fire event involves hazardous materials, and provide specifics if possible.**

If no fire is present, but the event requires evacuation due to the exposure risks of the hazardous material release and/or alarm, scope of evacuation will be determined by BIDMC emergency responders from Environmental Health & Safety, Radiation Safety and/or Public Safety departments. Affected staff will be directed to evacuate via fire alarm activation, overhead speaker announcement, or direct communication from emergency responders.

##### **Evacuation Plans**

- Inpatient and ambulatory areas have department specific evacuation plans centrally stored in their respective departments and areas. These plans include primary and secondary evacuation routes, rendezvous areas, notification of alarms, locations of pull stations and fire extinguishers, and other critical information.
- Research areas have research emergency procedures and response guideline flipcharts prominently posted in their respective laboratories and areas.

#### **E. RESPONSIBILITIES**

Responsibilities for Spill Response are outlined in the following sections by specific hazard type (**chemical, biological, radiological**) and based on individual and department roles. An event involving mixed hazards shall be addressed with priority given to the highest risk to health and the environment.

##### **E.1. CHEMICAL or HAZARDOUS GAS RELEASE**

###### **E.1.a. MATERIAL USER / SPILL REPORTER**

- Be aware of specific alarms and what it means e.g. Carbon Monoxide (CO) or Oxygen (O2) alarm (.)
- Alert people in the immediate area of the release. Reduce surrounding hazards if safe to do so – cap open containers, turn off any flame or heat sources, shut-off gas valves, etc.
- If personal injury occurred, immediately seek emergency medical treatment via 911 for off-campus locations or , contact EHM 617-632-0710 (day shift) or report to the Emergency Department during off shifts/weekends
- Utilize a chemical fume hood, if possible, to enhance exhaust; open the sash fully, unless the spill occurred in the fume hood.
- Implement containment measures (berms, absorbents, etc.); if safe to do so, in

- order to prevent further spread of release.
- Report Hazardous Material Event (Spill) "Code Orange", following directives outlined in Section B above.
- While waiting for **Hazardous Material Event (Spill) "Code Orange"** responders, obtain copy of relevant SDS or other product information, if possible.

#### **E.1.b. MASCO COMMUNICATIONS OPERATOR**

Upon report of a "Hazardous Material Event (Spill) "Code Orange", the communications operator must:

- Obtain name of caller and **full 10 digit telephone call back number**, spill location, injury report, approximate volume and type(s) of hazard (chemical, gas, biological, radiological & material name, if known). In the case of the CO Alarm activation, state "CO Hazardous Material Event (Spill) "Code Orange"" to operator.
- Direct caller to stand by for a return call from emergency coordinator, (EH&S or alternate personnel).
- Initiate Hazardous Material Event (Spill) "Code Orange" page. Relay all pertinent information via alpha page. Public Safety Dispatch is notified via the "All Code" pager.
- Relay an "All clear" via alpha pagers once notified by EH&S or Radiation Safety.
- If directed by EH&S Officer, operator may also need to contact Administrator on Call and Emergency Management

#### **E.1.c. ENVIRONMENTAL HEALTH & SAFETY RESPONDERS**

EH&S Department will respond to all **Hazardous Material Event (Spill) "Code Orange"** events, upon notification from MASCO. The following responsibilities will apply:

- Contact the spill reporter, via contact information provided, to gather additional details of event, advise on immediate actions for on-scene personnel, and determine appropriate response measures.
- Assure that any persons injured and/or exposed to hazardous agents are receiving appropriate medical attention.
- Mobilize to location of event, if necessary, to assess scope and impact of event.
- EH&S shall assume leadership role in directing all internal response actions, unless release involves Radiological materials – in which case Radiation Safety Office will assume lead for response actions, with support from EH&S.
- Assess the hazards of the release and the extent of the impacted area, considering volumes, material characteristics, location, and other pertinent data. Collect as much information as possible about event specifics from user / spill reporter.
- When the CO Alarm is activated (BIDMC Main Campus only), EH&S will determine when BFD is to be notified. Criteria include: length of time alarm is continuously activated; if anyone has physical symptoms; immediate need for rescue; need for immediate on-site CO level monitoring; sustained CO levels demonstrated by continual CO alarm; and, any other significant findings that would require having BFD on site. EH&S will direct Public Safety to immediately notify BFD of a CO Alarm event.
- Determine appropriate levels of evacuation and coordinate evacuation, to extent appropriate, with assistance of Public Safety and other emergency respondents.

If necessary, fire alarm and/or public announcement devices can be activated to facilitate large area evacuation. (NOTE: in large scale event, additional policies may apply - refer to EOC -08 Emergency Management Plan and EC-30 Evacuation Plan.)

- Assess appropriate supplies, personal protective equipment, and other resources necessary for cleanup operation and determine if outside assistance is needed for remediation: HazMat contractors, fire department, etc.
- If applicable, assist in implementing orders issued by fire department or other public authorities.
- If appropriate, have MASCO operator notify the Administrator-on-Call (AOC), Emergency Management, and other operations and administrative personnel as needed such as Maintenance, Facilities, Infection Control, and Clinical Engineering.
- If potential suspect biological exposure, may contact Infection Control with any questions at Pager 94277.
- Determine if notification is required to any governing agencies and complete as necessary.
- Coordinate appropriate cleanup operations, using EH&S staff, contracted technicians, and/or laboratory staff. Spill equipment shall be maintained by EH&S staff for hazardous cleanup operations.
- Perform or arrange for any necessary air sampling before, during, and after cleanup operations.
- Confirm if and when the area is safe for normal activities to resume. When deemed safe, inform area occupants and report "All Clear" to MASCO operator via x2-1212.
- Restock EH&S spill supplies, as appropriate.
- Assure appropriate documentation of the incident investigation.
- Assure that the All-Clear code is given to MASCO.

#### **E.1.d. EMERGENCY MANAGEMENT DEPARTMENT**

The following responsibilities apply to the Emergency Management Department:

- Support EH&S or Radiation Safety as needed for Hazardous Material Event (Spill) "Code Orange" events that impact BIDMC operations.
- Maintain Emergency Department decontamination supplies.
- Respond to Emergency Department Decontamination events as needed.
- Coordinate "LANES" training for Emergency Department staff in the event of an MCI.
- May contact Infection Control if there are any questions at Pager 94277.
- Generate after action reports for ED Decontamination events and bring corrective measures to completion.

#### **E.1.e. RADIATION SAFETY DEPARTMENT**

Upon receipt of Hazardous Material Event (Spill) "Code Orange" notification page, Radiation Safety Office will respond to assess for radiological hazards.

- If incident involves no radiological materials, no further action necessary.
- If release involved radiological materials, Radiation Safety Department will assume lead role in assessment of hazards and directing all appropriate response measures, as outlined in Section E.3 below.

#### **E.1.f. PUBLIC SAFETY DEPARTMENT**

Upon notification via the "All Code" pager at Public Safety Dispatch (Hazardous Material Event (Spill) "Code Orange" page):

- Obtain pertinent information, and dispatch officers to the scene of the incident.
- If applicable, notify Maintenance, via radio, of the incident and request assistance as appropriate.
- Officers assist with communications, traffic control, and evacuation, as needed.
- If first to arrive, identify spill reporter, collect contact info, and unless reporter needs emergency medical attention, ensure he/she stays in nearby safe area to meet with EH&S and/or Radiation Safety to discuss event specifics.
- At the direction of the EH&S Responder, help, when necessary, in assuring availability of spill materials at the scene, if needed. Assist in clean up functions only upon approval and under direction of the EH&S Responders. Do not initiate or take part in clean up functions unless requested by EH&S.
- Once the area is confirmed to be safe for normal activities to resume, public safety should no longer be required.
- Submit copy of report to EH&S Department.

#### **E.1.g. MAINTENANCE or BUILDING MANAGEMENT**

If notified by Public Safety, EH&S, or Radiation Safety Responders:

- Obtain pertinent information and respond to the scene of the incident.
- Provide emergency repairs, ventilation, shut off of gas or other mechanical adjustments as required.
- Assist as needed with communications, traffic control, evacuation, and accessing spill carts/other emergency equipment.
- Assist in clean up functions only upon approval and under direction of the EH&S responders. Do not initiate or take part in clean up functions unless requested by EH&S.
- Once the area is confirmed to be safe for normal activities to resume, Maintenance should no longer be required.

#### **E.1.h. ENVIRONMENTAL SERVICES**

Environmental Services shall not be responsible for cleanup of hazardous materials. Representative shall respond to **Hazardous Material Event (Spill) "Code Orange"** event and seek direction from EH&S personnel.

- If released material is characterized by EH&S personnel as posing no significant hazard, Environmental Services may be requested to assist with cleanup, under direction of EH&S.
- If affected area presents a hazard, Environmental Services may be asked to provide general mop up/cleaning of the affected space after EH&S and other staff have cleaned up hazardous materials and deemed area safe for general use.
- Use warm soapy water to thoroughly clean the area. Staff may also be asked to wet-vacuum an area if a safety shower or eyewash has been used.



## **E.2. BIOLOGICAL SPILLS**

### **E.2.a. BIOLOGICAL USER**

- Stop work immediately and avoid inhaling airborne materials.
- Alert people in the area of the spill to evacuate. If necessary to evacuate large areas (e.g. an entire floor or building), the fire alarm may be pulled.
- Remove and disinfect any material that has been splashed on you, as you leave the affected area. Remove and disinfect contaminated clothing by placing inside out into a biohazard bag and autoclave.
- If personal injury occurred, immediately seek emergency medical treatment via 911 for off-campus locations or 2-1212 for on campus locations.
- Report Hazardous Material Event (Spill) "Code Orange", following directives outlined in Section B above.
- Assess the situation from a safe location and have person knowledgeable of incident report to BioSafety Officer and/or other emergency respondents.
- If adequately trained and equipped with proper supplies and personal protective equipment, user(s) should anticipate participating in cleanup operations under the direction of BioSafety Officer and/or EH&S respondents. Note: Spill Cleanup Procedure (APPENDIX C). Additionally, the area of decontamination needs to be extended beyond the observed perimeter of the spill.

### **E.2.b. MASCO COMMUNICATIONS OPERATOR**

**Equivalent to E.1.b.**

### **E.2.c. ENVIRONMENTAL HEALTH & SAFETY RESPONDERS**

Equivalent to E.1.c, with addition of BioSafety Officer assuming lead role in assessment of hazards and direction of all response operations.

### **E.2.d. EMERGENCY MANAGEMENT DEPARTMENT**

Equivalent to E.1.d. Emergency Management to contact Infection Control Pager at 94277.

### **E.2.e. RADIATION SAFETY DEPARTMENT**

**Equivalent to E.1.d.**

### **E.2.f. PUBLIC SAFETY DEPARTMENT**

**Equivalent to E.1.f.**

### **E.2.g. MAINTENANCE**

**Equivalent to E.1.g.**

### **E.2.h. ENVIRONMENTAL SERVICES**

**Equivalent to E.1.h.**

## **E.3 RADIOACTIVE SPILLS**

### **E.3.a. RADIATION USER**

- Stop work immediately and avoid direct exposure to spilled materials.
- Notify all persons in the room at once and direct to evacuate as appropriate.
- If safe to do so, contain spill using absorbent materials.
- If personal injury occurred, immediately seek emergency medical treatment via 911 for off-campus locations or 2-1212 for on campus locations.
- Report Hazardous Material Event (Spill) "Code Orange", following directives as outlined in Section B above.
- Assess the situation from a safe location and have person knowledgeable of incident report to Radiation Safety Department and/or other emergency respondents.

### **E.3.b. MASCO COMMUNICATIONS OPERATOR**

Equivalent to E.1.b.

### **E.3.c. RADIATION SAFETY DEPARTMENT**

Radiation Safety will respond to all radiological/nuclear **Hazardous Material Event (Spill) "Code Orange"** events, upon notification from MASCO. If event involves Radiological materials, the following responsibilities will apply:

- Gather additional details of event from spill reporter, advise on immediate actions for on-scene personnel, and determine appropriate response measures.
- Assure that any persons injured and/or exposed to hazardous agents are receiving appropriate medical attention.
- Mobilize to location of event to assess scope and impact of event.
- Radiation Safety responder(s) shall assume leadership role in directing all internal response actions,
- Assess the hazards of the release and the extent of the impacted area,
- Determine appropriate levels of evacuation and coordinate evacuation, to extent appropriate, with assistance of Public Safety and other emergency respondents. If necessary, fire alarm and/or public announcement devices can be activated to facilitate large area evacuation. (NOTE: in large scale event, additional policies may apply - refer to [BIDMC Radiological Emergency Response Plan](#), [EOC -08 Emergency Management Plan](#) and [EC-30 Evacuation Plan](#).)
- Assess appropriate supplies, personal protective equipment, and other resources necessary for cleanup operation and direct cleanup and decontamination activities as necessary.
- If applicable, assist in implementing orders issued by fire department or other public authorities.
- If appropriate, have MASCO operator notify the Administrator-on-Call (AOC) and other operations and administrative personnel as needed.
- Determine if notification is required to any governing agencies and complete as necessary.
- Perform or arrange for any necessary monitoring before, during, and after cleanup operations.
- Confirm if and when the area is safe for normal activities to resume. When deemed safe, inform area occupants and report "All Clear" to MASCO operator via x. 2-1212.
- Assure appropriate documentation of the incident.

#### **E.3.d. ENVIRONMENTAL HEALTH & SAFETY RESPONDERS**

- Upon receipt of a Hazardous Material Event (Spill) "Code Orange" notification page indicating radiological release, EH&S Department shall respond to contact information provided to seek additional information.
- EH&S will also make contact with Radiation Safety Department to assess need for EH&S assistance.
- EH&S will support Radiation Safety during event response as appropriate (i.e. site control, general hazard assessment, etc.).

#### **E.3.e. EMERGENCY MANAGEMENT DEPARTMENT**

Equivalent to E.1.d.

#### **E.3.f. PUBLIC SAFETY DEPARTMENT**

Equivalent to E.1.f.

#### **E.3.g. MAINTENANCE**

Equivalent to E.1.g.

#### **E.3.h. ENVIRONMENTAL SERVICES**

Equivalent to E.1.h.

### **F. TRAINING**

- All BIDMC employees shall receive initial overview training on Hazardous Material Event (Spill) "Code Orange" activation as a requirement of New Employee Orientation. The code activation information is listed on the employee's badge which will be covered by management or area department personnel so there is familiarity with reporting emergencies.
- Training shall include overview of what constitutes an emergency release of a Hazardous Material and the proper procedure for reporting such event to activate the Emergency Response Team.
- Further training may be conducted periodically, or as needed, at any time in the form of drills and/or spot quizzes as employed by EH&S Department or area managers.

### **G. APPENDICIES:**

Appendix A: Spill Supply Information & Locations  
Appendix B: Incidental Chemical Spill Cleanup Procedures  
Appendix C: Incidental Biological Spill Cleanup Procedures  
Appendix D: Incidental Radiological Spill Cleanup Procedures  
Appendix E: Carbon Monoxide Response Procedures  
Appendix F: RESERVED  
Appendix G: Emergency Contact Information  
Appendix H: Internal Emergency Coordinator Contact List

**Vice President Sponsor: Jarrod Dore, VP Capital Facilities**

**Approved By:**

☒ **EOC Committee: 11/08/23**

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**Requestor Name: Jarrod Dore, VP Capital Facilities**

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## **APPENDIX A to EC-43 –Spill Supply Information & Locations**

### **Spill Supplies – maintained by BIDMC Environmental Health & Safety**

#### **PPE**

Tyvek suits  
Rubber boots  
Gloves- nitrile, silver shield, pvc  
Goggles  
PVC apron  
Face shield

#### **Spill Clean Up Materials**

Loose absorbent in bags  
Acid neutralizer powder  
Base neutralizer powder  
Formaldehyde powder  
Solvent absorbent  
Absorbent pillows  
Absorbent socks  
Absorbent pads  
Simple Green and other cleaning detergents

#### **Equipment and containers**

Large push broom  
Small hand brush  
Dust pan  
Flat head shovel  
High power fan (EVS East Campus ST-1, EVS West Campus Dana basement, Research North MAA)  
Various size open top drums and buckets located in each MAA  
Thick mil yellow "HAZMAT" bags

#### **Testing Equipment**

Four Gas Meter  
Multi Gas Meter (includes formaldehyde)  
IEQ Meter  
Air-O-Cell  
ppbRAE – Photo Ionizing Detector

#### **Main Campus Spill Supply Locations\*:**

East Campus - Rose 0B04 & SL-0B03  
West Campus - Farr 0BM3  
Center for Life Science - Main Accumulation Area  
Research North - Main Accumulation Area  
Oil Spill kits at all areas storing more than 55 gallons of oil

\* BIDMC Maintenance staff for all off-site clinics should maintain spill supplies as appropriate to handle incidental spills of the common hazardous materials used at each of those operations.

## APPENDIX B to EC-43 – Incidental Chemical Spill Clean up Procedures

Before attempting to clean-up any hazardous material spill, user must evaluate the release to determine if spill is categorized as "incidental", as defined in Section A of Policy EC-43: Hazardous Spill Response Program. If user is unfamiliar with the hazards or does not have the appropriate training, PPE, and supplies necessary to clean the spill, Hazardous Material Event (Spill) "Code Orange" response should be activated.

Incidental chemical spills occur periodically in high chemical-use areas, such as laboratories. Staff in laboratories and other high-chemical use areas are expected to maintain spill kits in applicable work areas, with supplies for cleaning up small, incidental spills without the need for Hazardous Material Event (Spill) "Code Orange" response activation. Below are guidelines for clean-up of incidental chemical spills.

- **Before handling any spilled materials, don all appropriate Personal Protective Equipment (PPE), such as lab coat, safety goggles, protective gloves; Ensure gloves selected for clean-up are appropriate for the specific chemicals released;**
- Wearing appropriate PPE, stop chemical release by returning spilled containers to upright position, placing leaking containers in containment, or otherwise eliminating source of chemical release;
- Contain spread of release with absorbent materials or berms;
- Notify surrounding personnel of spill and associated hazard(s);
- If spill involves acidic materials, neutralize with bicarbonate or similar basic powder for neutralization;
- If spill involves caustic materials, neutralize with citric acid or similar acidic powder for neutralization;

**Note: with any corrosive neutralization, begin with moderate application and proceed with caution. Corrosive neutralization reaction can cause significant heat generation.**

- Absorb liquid spill with paper towels, spill-pillow, sponge, or other appropriate absorbent materials.
- Sweep & scoop up solid spill materials with dust pan & brush, shovel, or other physical devices available;
- Contain spill materials in a sealed container or taped-up bag (do not use Biohazard bag for chemical waste) and label as hazardous chemical waste;
- Use paper towels with water and/or mild detergent to clean up residues from spill area (be sure that any detergents used pose no risk for hazardous reaction);
- Place labeled spill debris in Satellite Accumulation Area for pick-up by Environmental Health & Safety.

## APPENDIX C to EC-43 – Incidental Biological Spill Cleanup Procedures

### II. Spill Procedure:

The following procedures are recommended for the management of small spills of blood, body fluids, or other potentially infectious materials. If a large volume of a biohazardous material spills, concentrated infectious agent cultures, or if equipment (centrifuge/ biosafety cabinet/etc.) malfunctions while processing biohazardous materials that may create aerosol, this will require immediate assistance through the HAZARDOUS MATERIAL EVENT (SPILL) "CODE ORANGE" SPILL PROGRAM.

Key actions for all spills:

- **Wear gloves and proper protective clothing.** Heavyweight, puncture-resistant, utility gloves are recommended to be worn over disposable latex or nitrile gloves. If the spill contains broken glass or other objects, these should be removed and discarded without contact with the hands. Rigid sheets of cardboard used as a "pusher" and "receiver" may be used to handle such objects and should be discarded with the objects into an appropriate biohazard container. If the spill is large and/or there is a potential of contaminating the worker's shoes, water-impermeable shoe covers should be worn.
- **Absorb the spill.** Because most disinfectants are less active, or even ineffective in the presence of high concentrations of protein that are found in blood and serum, the bulk of the spilled liquid should be absorbed prior to disinfection. Absorb the spilled material with disposable absorbent material (e.g., paper towels, gauze pads, or tissue paper wipes). If the spill is large, granular absorbent material may be used to absorb the liquid. Absorbent granular material, such as an Isolyzer, containing a chemical that releases chlorine upon wetting is commercially available. The efficacy of such material for disinfection is not known and, therefore, should not be relied upon to disinfect a spill. After absorption of the liquid, all contaminated materials should be discarded as biological waste.
- **Disinfect the spill site** using an appropriate hospital disinfectant, such as Hyperfact, bleach, or whatever is appropriate for the spill. Flood the spill site or wipe down the spill site with disposable towels soaked in disinfectant to make the site "glistening wet."

**NOTE:** If bleach does not disinfect the material or is not appropriate to use, then you are required to use an EPA approved disinfectant. Ensure the proper contact time prior to disposal.

- **Rinse the spill site** with water to remove any noxious chemicals or odors. Dry the spill site to prevent slipping.

- **Dispose** all disposable materials used to decontaminate the spill are placed into biological waste container. Handle the material in the same manner as other infectious waste. Handle sharps with appropriate tools (e.g. tweezers, tongs) and dispose of any sharps in a sharps container.

#### **A. Small Spills**

Typically a HAZARDOUS MATERIAL EVENT (SPILL) "CODE ORANGE" response will not be called for small spills and Environmental Health and Safety Staff will not be requested to respond. However, we are providing this information on best practices for handling these types of spills. The following procedures are recommended for the management of small spills of blood, body fluids, or other potentially infectious materials in the laboratory or in a biosafety cabinet. Follow the procedures outlined in the Research Emergency Procedures and Response Guidelines flipcharts for Biological or Blood Spill or the BIDMC Biosafety Manual.

- Put on protective clothing (laboratory coat, gloves, and, if indicated, face protection and shoe covers) and assemble clean-up materials (disinfectant, autoclavable container or bag, forceps, and paper towels). Preferably, a spill kit should be readily available.
- If the spill has occurred in a biosafety cabinet, keep the cabinet turned on.
- For a spill inside a BSC, bleach is not recommended because it will corrode the stainless steel. If bleach is the most appropriate disinfectant, then it should be followed up with several rinses of distilled water. Soak paper towels or other absorbent with disinfectant appropriate to the agent in use and let soak for at least 20 minutes contact time. The work surface, the interior walls (not including the supply filter diffuser), and the interior surface of the window should be wiped with 70% ethanol or other disinfectant as determined by the PI to meet the requirements of the particular activity. The key is to cover any areas that could have come in contact with material especially as a splash of microdroplets.
- Clean approximately 1 to 2 feet of area around the spill including equipment, furniture, floor, or wall.
- Pick up any broken glass or sharps with tongs, tweezers, forceps, dustpan/brush or other tools. Discard broken glass or sharps in a sharps container.
- After the appropriate contact time, soak up the disinfectant and spill with paper towels, gauze, or other absorbent material.
- Remove all spilled materials and decontaminate the area again with an appropriate disinfectant
- Discard all clean-up materials as biohazardous waste in the double-lined biological waste box.
- If reusable lab coats are contaminated, they must be placed in a biohazardous waste bag and labeled as contaminated. Proper decontamination must be done before any protective equipment such as lab coats can be washed and/or reused.



- Wash hands and exposed skin areas thoroughly with soap and water.

#### **B. Large spills:**

The following procedures are recommended for a large volume biological spill in the laboratory area, in a BSC, or if equipment malfunctions while processing biological materials:

- Keep people out of the area to prevent spread of the contamination. Put up a warning sign.
- Remove any contaminated clothing and put it into a biohazard bag for decontamination later.
- Wash hands and exposed skin thoroughly with soap and water.

For major spills / spills of BL2+agents outside containment:

Same as described above, with the addition of the following:

- If necessary, pull the fire alarm to quickly evacuate the affected area and adjacent areas.
- In case of aerosolization risk, at least 30 minutes should be waited to allow aerosols to settle before reentering the affected area with appropriate PPE.
- A spill of BSL2+ agents in a room without negative air pressure may require taping the space under a door close, while wearing appropriate PPE with a respirator.
- Immediately notify EH&S Director and Biosafety Officer
- Assume role of Hazardous Material Event (Spill) "Code Orange" Safety Officer for hazardous materials spill response activity until relieved by the EH&S Director.
- Initiate evacuation of adjacent locations if necessary or help implement evacuation orders issued by public authorities.

NOTE: Additional procedures may be needed - refer to EOC -08 Emergency Management Plan and EC-30 Evacuation Plan.

- Have the MASCO Communications Operator notify the Administrator-on-Call (AOC) and other operations and administrative personnel as needed. Assure the AOC, Legal and Public Affairs are informed as deemed necessary.
- Assure every effort has been taken to safely contain the spread of the spill if possible.
- Confirm potential hazards to public health, safety, or the environment.
- Biosafety Officer will notify Boston Public Health Commission, Communicable Disease Center and other local, state and federal agencies as required if the incident presents a public hazard as described. See agency listing, below in Section F.4.
- Oversee decontamination efforts. If necessary, contact an emergency response service company specialized in biological decontamination.
- Monitor and support cleanup operations. Perform or arrange for any necessary biological testing. Confirm that the area is safe for normal activities to resume. Call "All Clear".

## **APPENDIX D to EC-43 – Incidental Radiological Spill Clean-up Procedures**

### **a. DECONTAMINATION OF LOCALIZED, MINOR CONTAMINATION INCIDENTS**

This following applies to contamination incidents that can be cleaned up by the user:

- Select cleaning tools to be used in the cleanup operations. Do not remove them from the room for unrestricted use without determining that they are free of radioactive contamination.
- Use protective clothing as appropriate (safety glasses, lab coats, shoe covers, gloves). Wear impervious protective gloves (preferably two pairs) to prevent contamination of hands. (Wash hands first if they are contaminated as a result of the accident.)
- Drop absorbent paper, cloth, or a commercial preparation such as Speedi-dri on wet contaminated areas to limit the spread of contamination. Potentially contaminated areas that are dry should also be covered with some protective material.
- Use a radiation monitor to locate the outer boundary of the contaminated area and mark it off. If personnel could inadvertently come in contact with the contamination, mark the boundary with "radioactive" warning tape.
- Cleaning agents normally used in the laboratory should be adequate. Use no more cleaning supplies than are needed to do the job. Proceed from the outermost edges of the contaminated area inward, reducing systematically the area that is contaminated.
- Put all contaminated objects, including cleaning supplies, into sealed bags or containers to prevent spread of contamination.
- Assign someone with a survey meter sensitive to the radionuclide spilled (or supplies for taking wipes if the spill is tritium) to observe the cleanup operations and to watch for the accidental spread of contamination.
- The removable contamination level should be brought down to those specified in Laboratory Survey Procedures handed out at Orientation. If you are uncertain, contact the Radiation Safety Office for confirmation.

### **b. DECONTAMINATION OF PERSONNEL**

- Identify contaminated areas on the person with an appropriate survey method.
- If you are uncertain what procedure to follow, contact the Radiation Safety Office first, at pager #91969
- Do not use decontamination methods that might spread localized material or increase penetration of the contaminant into the body (as by abrasion of the skin).
- Use the following procedures on intact skin:
  - Wet hands and apply detergent.
  - Work up a good lather; keep lather wet.
  - Work lather into contaminated area by rubbing gently for 2 to 3 minutes. Apply water frequently.
  - Rinse thoroughly with lukewarm water (limiting water to contaminated areas).
  - Repeat above procedures several times at intervals of five to ten minutes, gently scrubbing residual contaminated areas with a soft brush if necessary.
- If the radiation level is still above background, consult with the Radiation Safety Office as to the significance of the residual radioactivity and the need for more aggressive decontamination procedures.

NOTE: Radioactivity detected on the fingertips is often sharply reduced by clipping the nails. In stubborn cases, contamination may be reduced by wearing a rubber glove overnight, which induces sweating.
- Seek medical treatment for contamination in wounds, in the eyes, or in the mouth. Decontamination should be supervised by a physician but should also be initiated promptly. Judgment on the sequence of steps is important here. The following approach will generally be appropriate:

- Irrigate any wounds or other contaminated areas in difficult locations profusely with lukewarm water, and clean with a swab. Follow with soap or detergent and water (and gentle scrubbing with a soft brush if needed and feasible). Avoid the use of organic solvents, which may increase skin penetration by contaminant.

#### **D.2.b.i. DISRUPTION OF A SEALED SOURCE**

If a disruption of a sealed source occurs, the following measures should be taken immediately.

- No immediate attempt should be made to clean up the spill.
- All windows should be closed; fans and air conditioners should be shut off. The Engineering Department shall be notified immediately.
- Everyone should leave the room.
- All doors shall be closed and locked.
- The RSO shall be notified immediately.
- The spread of radioactive contamination shall be diminished by restricting the movements of potentially contaminated persons to a local zone just outside the spill area until the extent of body and clothing contamination is ascertained.
- If powdered or gaseous radioactive material is involved, the door and all other openings leading into the room should be sealed with wide masking tape or other adhesive tape.
- Every person who might have been contaminated should be monitored for radioactivity, and, if contaminated, should remove his/her clothing and be decontaminated.
- If no means are available for monitoring, it should be assumed that the person is contaminated.

## **Appendix E to EC-43: Carbon Monoxide Response Procedures (BIDMC Main Campus Only)**

### **Carbon Monoxide detectors are located in the following locations:**

- East Kitchen- Service Building 1<sup>st</sup> floor
- Stoneman Building 2<sup>nd</sup> floor
- West Kitchen- Farr Basement
- Clinical Center West Emergency Generator- CCW 8<sup>th</sup> floor
- Farr Building Emergency Generator- Farr Subbasement
- KLARMAN Building Ambulance Bay

All CO alarms have an audio and visual component local to the alarm that is separate and different from the fire alarm audio-visuals. The alarms are tied into the fire alarm system for each of the buildings and report back to the Public Safety Office remote panels.

When a CO alarm is triggered for any amount of time a Hazardous Material Event (Spill) "Code Orange" must be called to the **MASCO emergency code line (617-632-1212)**. State that the nature of the issue is Carbon Monoxide or CO in short. Staff has been trained to recognize these alarms and has training on the proper response procedures for their areas.

For KLARMAN Building:

If there is an alarm at the KLARMAN Ambulance Bay, responding employees are to ensure that ambulances are not idling and that engines are shut off. If the alarm continues to sound for 10 to 15 mins after the initial CO alarm, clear people out of the ambulance bay and notify Emergency Department Resource and call a Hazardous Material Event (Spill) "Code Orange".

### **Public Safety Responsibilities**

**Dispatch-** Recognize incoming CO alarms and responds quickly. A Hazardous Material Event (Spill) "Code Orange" should be called for any alarm condition CO event. Officers should be dispatched to the area but directed to stay outside of the immediate area if the alarms are still active. The dispatcher should not immediately call BFD but should wait for Environmental Health and Safety to determine if this is necessary. The dispatcher should prompt the officers to report back frequent updates so that EHS can make an informed decision on whether to contact BFD based on the dispatcher's information. If EHS is off-site they will be in close contact with the dispatcher and be looking for information such as whether the alarms have reset themselves or if any staff are exhibiting symptoms of exposure. Notify Maintenance via the radio to respond.

**Responding Officers-** Respond to the area immediately outside of the alarm, leave a door between you and the alarms. If the alarms have reset themselves, you may enter the area to investigate. Update the dispatcher with any information such as staff with symptoms or if the alarms have reset themselves. Any staff that is symptomatic should be directed to EHM during normal business hours or to the ED

for evaluation. If serious or life-threatening symptoms presented which requires immediate medical intervention, a First Aid/Medical Emergency should be activated by calling 2-1212. If the alarms are still active when the officers arrive, they will secure the area and only allow EHS or BFD to enter while alarms are active. An officer will meet BFD to guide them to the event if it is determined BFD needs to be called to the scene.

### **Environmental Health and Safety Responsibilities**

If on site, respond to the event location with the 4-gas meter capable of measuring CO concentration. If not on site check in with Public Safety dispatch and let them know ETA if needed. Collect any relevant information from the dispatcher and prompt them to collect more information if needed.

Use the 4-gas meter to investigate the alarm and determine if it is a true CO event. If the alarms have reset themselves the 4-gas meter can be used to help trouble shoot issues with specific equipment.

EHS will determine if BFD needs to be called to the scene based if anyone is exhibiting symptoms or if the alarms are not resetting themselves with a short time (~5 minutes). EHS will work with PS dispatch to have BFD called to respond to the incident if needed. As with all other Hazardous Material Event (Spill) "Code Orange"s, EHS will be the group responsible for calling the all clear.

### **Maintenance Responsibilities**

Call a Hazardous Material Event (Spill) "Code Orange" for any alarms triggered while generators are running. Respond to all CO alarms, notification will come via the radio from PS. Stay outside of the area if the alarms are still triggered; leave a door between you and the alarms. If the alarms have reset themselves, you may enter the space and investigate the cause of the alarm. If BFD is called, they may need maintenance assistance such as HVAC control and gas shut-off. Maintenance will maintain and service the alarms as needed through the fire alarm vendor. Maintenance will keep the service and repair records.

### **Program Evaluation**

EHS will run a Hazardous Material Event (Spill) "Code Orange" drill periodically to test response by all departments involved. The drill records will be kept by EHS and a copy will be given to the manager of the area that was drilled.

### **Training**

- EHS, Maintenance, Public Safety and EVS will complete CO response training upon hire and periodically thereafter. Kitchen Staff will also complete CO response training upon hire and annually.

## **Appendix F - RESERVED**

## **EC-43 Appendix G - External Emergency Contact/Function List**

| <b>Agency</b>  | <b>Address</b>  | <b>Contact #</b>                           | <b>Function</b>  | <b>- Reporting and Response</b>   |
|--|---|--|--|---|
| <b>Environmental</b>   |   |  |  |   |
| Massachusetts Department of Environmental Protection (MassDEP)             | MassDEP Northeast Regional Office<br><br>205B Lowell Street,<br>Wilmington, MA 01887          | 888-304-1133                               | Ensures clean air and water, the safe management of toxics and hazards, the recycling of solid and hazardous wastes, the timely cleanup of hazardous waste sites and spills, and the preservation of wetlands and coastal resources. |   |
| Environmental Protection Agency (EPA) region 1 (MA, NH, VT, ME, CT and RI) | <b>EPA New England, Region 1</b><br>5 Post Office Square - Suite 100<br>Boston, MA 02109-3912 | 888-372-7341                               | Protects human health and to safeguard the natural environment - air, water and land -upon which life depends.   |   |
| Triumvirate Environmental, Inc. (primary responder)                        | 200 Inner Belt Road<br>Somerville, MA 02143   | 800-966-9282                               | Provides environmental consulting and hazardous material spill clean-up.   | <b><u>Chemical Spill</u></b> - all reportable quantity environmental spills (oil, chemical) must be reported to the National Response Center, MassDEP and EPA region 1. Response to be utilized primarily through Triumvirate Environmental or Veolia Environmental Services as back-up resource. |
| Veolia Environmental Services LLC (back-up responder)                      | 27 West St,<br>Boston, MA 02129   | 508-804-4800<br>800-354-2382 (after hours) | Provides hazardous material spill clean-up.  | <b><u>Air Emissions</u></b> - excessive air emissions (>permit levels) must be reported to the MassDEP.   |



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| National Response Center                       | c/o United States Coast Guard (CG-3RPF-2) - Room 2111-B<br>2100 2nd Street, SW<br>Washington, DC 20593-0001 | 800-424-8802   | Acts as sole national point of contact for reporting all oil, chemical, radiological, biological and etiological discharges into the environment anywhere in the United States and its territories. NRC is also the contact for any activity related to terrorism (bombs). | <p><b><u>Waste Water Discharges</u></b> - excessive waste water discharges (&gt;permit levels) must be reported to the MWRA.</p> <p><b><u>Storm Water Discharges</u></b> - Excessive storm-water/ground-water discharges (over national pollutant discharge elimination system or NPDES permit) must be reported to EPA region 1 and MassDEP.</p>  |
| Massachusetts Water Resources Authority (MWRA) | 2 Griffin Way<br>Chelsea, MA 02150  | <p>Sewer Emergency – 617-305-5950</p> <p>Water Emergency 617-305-5940</p> <p>Industrial Coordinator – Lisa Chapman</p> | Provides wholesale water and sewer services to 2.5 million people and more than 5,500 large industrial users in 61 metropolitan Boston communities.  | <b><u>Patient Decontamination Event</u></b> - If during a patient decontamination event water must be discharged to sewer, EH&S dept. will notify the MWRA, MassDEP and EPA region 1. The contaminated bladder water will be handled by Triumvirate Environmental (waste to be determined by Triumvirate as regulated waste). If Triumvirate Environmental cannot handle then Veolia Environmental Services will handle. |
| <b>Occupational Health and Safety</b>          |   |  |  |  |
| Massachusetts Department of Labor Standards    | 100 Cambridge St., Suite 500,<br>Boston, MA 02114   | 617-626-6975   | Manages programs in lead, asbestos, indoor air quality, minimum wage, prevailing wage, mine safety and others.   | <p><b>Employee Incidents</b> - any employee death</p> <p>or inpatient hospitalization of 3 or more employees must be reported to OSHA within 8 hours of the incident occurring. This reporting will be done in conjunction with the Employee Health Management department.</p>   |

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| Occupational Safety and Health Administration (OSHA) region 1 (MA, NH, VT, ME, CT and RI) | JFK Federal Building, Room E340 Boston, MA 02203  | 617-565-9860                                 | Protects worker health and safety by regulating worker standards. OSHA and its state partners have approximately 2100 inspectors, plus complaint discrimination investigators, engineers, physicians, educators, standards writers, and other technical and support personnel spread over more than 200 offices throughout the country. This staff establishes protective standards, enforces those standards, and reaches out to employers and employees through technical assistance and consultation programs. |  |
| National Institute for Occupational Safety and Health (NIOSH)                             | Hazard Evaluation and Technical Assistance Branch 1090 Tusculum Ave., Mail Stop R-9 Cincinnati, OH 45226-1988 | 513-533-6800,                                | Conducts research program for the Services sector is to eliminate occupational diseases, injuries, and fatalities among persons working in these industries through a focused program of research and prevention.   |  |
| Fire and Rescue Training, Inc.  | 58 Middlesex Street Quincy, MA 02170  | 617-689-3098 (office)<br>617-543-0333 (cell) | Conducts scheduled and non-scheduled (emergency) confined space permit entry rescue operations.   |  |
| Environmental Health and Engineering (EH&E)   | 180 Wells Avenue, Suite 200 Newton, MA 02459  | 781-247-4300                                 | Provides consulting in industrial hygiene, safety, environmental, and biosafety regulations/concerns.   |  |
| B&V Testing   | 86 West St, Waltham, MA 02451   | 508-851-9081                                 | Biological safety services  |  |

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| Air Systems Inc. | 940<br>Remillard<br>Ct.<br>San Jose,<br>CA 95122 | 408-280-1677<br>(24/7)<br>800-829-1666 | Biological safety services |  |
|------------------|--|--|----------------------------|--|

| Public Health and Safety   |   |  |  |   |
|--|---|--|--|---|
| Boston Public Health Commission  | 1010 Massachusetts Ave, 6th floor Boston, MA 02218                  | 617-534-5395 (24/hr)   | Protects, preserves, and promotes the health and well-being of all Boston residents, particularly those who are most vulnerable. The Commission's more than 40 programs are grouped into six bureaus: Child, Adolescent & Family Health; Community Health Initiatives; Homeless Services; Infectious Disease; Addictions Prevention, Treatment & Recovery Support Services; and Emergency Medical Services. It also provides guidance in biological safety concerns. | <b>Employee Incidents</b> - any incident regarding exposure from a BSL3 lab requires reporting to Boston Public Health Commission. This will be done in conjunction with Employee Health Management. Other incidents involving poison, infectious diseases will be handled by the Employee Health Management department. These incidents may involve required reporting to OSHA (see above). In this case EH&S dept. will work with the Employee Health Management department to ensure proper reporting. |
| Massachusetts Department of Public Health  | 250 Washington St., 6th floor Boston, MA 02108                      | (617) 624-6000   | Serve all the people in the Commonwealth, particularly the underserved, and to promote healthy people, healthy families, healthy communities and healthy environments through compassionate care, education and prevention. Conducts research and evaluation; and provides health information and statistics.  |   |
| Massachusetts and Rhode Island Poison Center   | 300 Longwood Avenue Boston, MA 02115                                | 800-222-1222   | Provides consultation concerning the medical management of human exposure to drugs, chemicals, and other toxins.   |   |
| Agency for Toxic Substances and Disease Registry region 1 (MA, NH, VT, ME, CT and RI) (division of the Centers for Disease Control and Prevention) | 5 Post Office Sq., Ste. 1010 Mail code: ATSDR 10-1 Boston, MA 02109 | 617-918-1493<br>770-488-7100 (24 hour hazardous response line) | Serves the public by using the best science, taking responsive public health actions, and providing trusted health information to prevent harmful exposures and diseases related to toxic substances. Performs specific functions concerning the effects on public health of hazardous substances in the environment. Also provides hazardous materials response.  |   |
| Massachusetts Emergency Management Agency (State Emergency Response EC-43)   | 400 Worcester Road Framingham, MA 01702                             | 508-820-2000 (24 Hour)   | Responsible for coordinating federal, state, local, voluntary and private resources during emergencies and disasters in the Commonwealth of Massachusetts. MEMA provides leadership to: develop plans for effective response to all hazards, disasters or threats; train emergency personnel to protect the public; provide  |   |

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| Commission)  |  |  | information to the citizenry; and assist individuals, families, businesses and communities to mitigate against, prepare for, and respond to and recover from emergencies, both natural and man-made.   |  |
| <b>Police and Fire Departments</b>   |  |  |  |  |
| Boston Police Department (Bomb Squad and HazMat team - a division of Special Operations) | 400 Frontage Road Boston, MA 02119       | 911 (emergencies)<br>617-343-4245 (business) | Responds to bomb and hazardous materials emergencies. They can be equipped with full level A protection. They investigate unknown, chemical, biological and radiological materials. They take samples and send to state lab. in Jamaica Plain. They do not abate the hazard.   | <b>Hazardous Materials Response</b> - If any incident (spill, threat, etc.) of unknown, chemical, biological or radiological materials cannot be handled internally by the EH&S department, Radiation Safety department (for radiological materials), Triumvirate Environmental or Veolia Environmental Services then the Boston Fire Department - Special Operations HazMat team shall be notified for an investigation, sampling and hazard abatement/removal. The BFD HazMat team takes control in a HazMat incident. |
| Local Police Department  |  | 911  | Contact depending on location of site.   |  |
| Boston Fire Department (Special Operations HazMat team)                                  | 115 Southampt on Street Boston, MA 02118 | 617-343-3550                                 | Responds to hazardous materials emergencies. They can be equipped with full level A protection. They investigate unknown, chemical, biological and radiological materials. They take samples and send to state laboratory in Jamaica Plain for immediate turn-around. After analysis they can abate or remove the hazard. The BFD HazMat team takes control at the incident site. They can provide photo-ionization detectors for volatile organic compounds detection; thermal radiation meters for radiological detection; an APC meter for chemical warfare detection (chemicals/nerve agents); an ABD 2000 meter for chemical and nerve agents' detection; and a Canberra Inspection 1000 meter for identification of radiological isotopes. |  |
| Local Fire Department  |  | 911  | Contact depending on location of site.   |  |

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|---|--|--|---|---|
| Boston Police Department District 18  | Special Operations Division<br>1249 Hyde Park Avenue | 911 (emergencies)<br>617-343-5651 (business) | Responds to other non-hazardous materials type emergencies - SWAT, canine division.   | - |
| Boston Fire Department District 5   | 560 Huntington Avenue<br>Boston, MA 02115            | 911 (emergencies)<br>617-536-1500 (business) | Responds to local fires. May be contacted for Carbon Monoxide (CO) alarm.   |   |
| Boston Fire Department (Laboratory Inspection Division)                                       | 115 Southampt on Street<br>Boston, MA 02118          | 617-719-8768 (Captain Steve McGillis)        | Provides laboratory inspections services and guidance.  |   |
| Boston Fire Department (Fire Prevention Division)   | 1010 Massachusetts Avenue<br>Boston, MA 02118        | 617-839-2721 (Lt. Bryan Dale)                | Directs fire prevention activities. It handles the more technical fire prevention problems, maintains appropriate records, grants permits, investigates the causes of fires, and conducts public education programs. All commercial or multiple-dwelling buildings are inspected at regular intervals, and orders are issued for the correction of violations of fire laws. If necessary, court action is taken to compel compliance. |   |
| Massachusetts Department of Fire Services (hazardous materials response program - district 2) | 1 Ashburton Place<br>Suite 2133<br>Boston, MA 02108  | 978-567-3150                                 | Provides specialized response of personnel and equipment for hazardous materials response purposes.   |   |

**EC-43 Appendix H - Internal Emergency Coordinator Contact List (Rev. 11/2022)**

**Chemical/Biological Materials Incidents**

**EH&S On-Call Pager: 33137**

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| Plan Owner                             | Job Function              | Home Address       | Contact #                  |
|--|---------------------------|--------------------|----------------------------|
| Christine Powers                       | EHS Director              | 80 Adams St. #2    | Office # 617-632-0613      |
|  |                           | Waltham, MA 02453  | Home # 617-733-0238(cell)  |
|  |                           |                    | Pager # 93204              |
| Primary Emergency Coordinator          |                           |                    |                            |
| Peter Schooling                        | EHS Manager               | 5 McKinley St      | Office # 617-632-0616      |
|  |                           | Maynard, MA 01754  | Home # 717-823-0694(cell)  |
|  |                           |                    | Pager # 34995              |
| Secondary Emergency Coordinator        |                           |                    |                            |
|  |                           |                    |                            |
|  |                           |                    |                            |
|  |                           |                    |                            |
| <u>Radioactive Materials Incidents</u> |                           |                    |                            |
| Radiation On-Call Pager: 91969         |                           |                    |                            |
| Emergency Coordinator                  | Job Function              | Home Address       | Contact #                  |
| Vineetha Ram                           | Radiation Safety Director | 45 Stuart St, #707 | Office # 617-667-2031      |
|  |                           | Boston, MA 02116   | Home # (cell) 917-912-7017 |
|  |                           |                    | Pager # 91969              |