

WELCOME TO CARDIAC CARE 2.0



Beth Israel Deaconess
Medical Center



HARVARD MEDICAL SCHOOL
TEACHING HOSPITAL

CARDIAC DIRECT ACCESS

Cardiac Care 2.0 means your patients with advanced or chronic heart conditions have the chance to skip the line and bypass the Emergency Room, as well as avoid a preventable hospital stay.

Patients with chest pain, atrial fibrillation, syncope and heart failure often need immediate attention. Traditionally, the Emergency Room has been their only option.

Now you can easily provide your low and intermediate risk patients with direct access to New England's most responsive cardiovascular team. With your referral to Cardiac Direct Access, your patients will always be seen promptly by a cardiologist anytime from 8 a.m. through 11 p.m. on weekdays, and will get the specialized care they need without unnecessary delays.

Patients with unstable vital signs or evidence of acute myocardial infarction should still go to the Emergency Room.

Our team is an extension of yours. Our staff will keep you fully informed about your patient's condition and the care received. We will communicate our treatment plan to you immediately following the evaluation.

We didn't just make cardiac care better. We reimagined the entire model of how cardiac care is delivered.

CARDIAC CARE 2.0 MEANS

- Same-day evaluation by a cardiologist
- Capacity for overnight evaluation in a unit staffed 24 hours a day by clinical nurses and advanced practice providers
- Attending cardiologist on duty weekdays from 8 a.m. to 11 p.m.
- In-unit diagnostics including stress testing and echocardiography
- Direct transfers to the inpatient cardiology service as needed, bypassing the Emergency Room

Physician referral required. **Call our cardiologist at 617-632-7777**



SEE FOR YOURSELF WHAT CARDIAC CARE 2.0 MEANS FOR YOUR PATIENTS.

EVALUATION

Cardiac Care 2.0 means access to exam rooms where cardiologists and nurse practitioners test, evaluate and treat patients. This area also houses our advanced heart failure clinic where patients receive timely, expert cardiac assessment.

OBSERVATION

Cardiac Care 2.0 means access to observation bays where cardiologists and cardiac nurse practitioners monitor, test and treat patients overnight, avoiding the need for hospital admission.

DIURESIS

Cardiac Care 2.0 means a diuresis room where heart failure patients can get same-day outpatient IV therapy. We offer scheduled sessions and Monday–Friday access to urgent slots.

TELEMEDICINE

Cardiac Care 2.0 means access to advice from our cardiologists through state-of-the-art telemedicine capabilities. Teams from urgent care centers, emergency departments, or physician practices can consult with the Cardiac Direct Access team and get expert guidance on whether patients are likely to benefit from a referral.

MAKE A REFERRAL

To access Cardiac Care 2.0, patients need a physician referral.

Patients appropriate for referral include, but are not limited to, those with non-life threatening symptoms such as chest pain, atrial fibrillation, syncope and heart failure. High-risk patients with unstable vital signs or acute myocardial infarction should still go to the Emergency Room.

Physicians: Please make a referral by calling our dedicated physician line at 617-632-7777 from 8 a.m. on Monday through 12 noon on Saturday.



Cardiac Direct Access Unit
185 Pilgrim Road, Deaconess 1
 (enter through Farr Lobby on West Campus)
Boston, MA 02215

Referrals Telephone: 617-632-7777
Administrative Telephone: 617-632-7770
Fax: 617-632-0120
bidmc.org/cdac



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