

Volunteer Opportunities

(Please note- we do not always have openings for all roles)

Hematology/Oncology

Patient to Patient, Heart to Heart is a peer support program whereby cancer survivors who have been through chemotherapy volunteer with patients currently receiving chemotherapy. Volunteers offer food and beverages, and offer friendly, supportive companionship.



Book Cart

Volunteers visit with patients on inpatient units and offer them reading material, newspapers, puzzle books, reading glasses, cards, and other items to make their stay at BIDMC more comfortable.



Surgical Liaison and Concierges

Surgical Liaisons and Concierges provide a warm and caring presence for the waiting families of patients undergoing surgery. They provide updated information about the process of the patient, alert physicians who need to communicate with the families, and maintain communication between the PACU (Recovery) and the families.



Patient Experience Rounder

Patient Experience Rounders visit with patients and family members on inpatient units, learn about their experiences on the unit. With the permission of the patient/family member, this information is used try to improve the patient/family experience, as well as to recognize employees who are making a positive impact on the patient/family experience.



ICU Transition Guide Program

ICU Transition Guides provide support and information to patients who are being transferred from an intensive care unit to a general unit. They review the call button, TV, light, and bed controls; room and floor layout; and how to order food. They give the families a tour of the new unit, an explanation of staff roles, and information about helpful resources.



Eucharistic Ministers

Eucharistic Ministers bring the sacrament of the Eucharist to Roman Catholic patients. Volunteers provide compassionate and non-judgmental visits with those patients as appropriate.



Vigil Volunteers

Vigil Volunteers provide a supportive presence to patients nearing the end of life. The volunteer provides verbal or non-verbal support, which may include playing quiet music, reading, or just sitting with the patient. The volunteer is given information about the patient in order to be as supportive as possible to that person, including information about the patient's interests, culture, etc.



Pillow Makers and Knitters

Volunteers are needed to sew heart-shaped comfort pillows used by breast cancer patients who are recovering from surgery. We also need volunteers to knit comfort shawls, which are given to patients who are nearing the end of life.



Emergency Department/Family Patient Liason

These volunteers serve as liaisons between care providers, patients and families; respond to some of the comfort needs for patients; assist patients and families in obtaining answers to questions that they may have; inform patients and families of available resources to help with their non-medical needs.



Unit Greeters

Unit Greeters volunteer on inpatient units, assisting in answering patient call lights and providing patients and families with resources to make their stay more comfortable.



Agress Summer Health Corps Program

The Summer Health Corps Program is an educational hands-on program for high school students ages 15 through 17. The six weeks program is in session Monday through Thursday, 9 a.m. - 2 p.m. Through this program teens can explore various careers while gaining experience in a hospital setting.



Music - Volunteer Musician Program

The Volunteer Musician Program is designed to offer quality live instrumental music that supports a relaxing, pleasing, and personal experience for patients, families, and staff.

