**The Problem**
- A small subset of West campus patients require admission (SDA or unplanned admission) to the Medical Service from PACU after undergoing a procedure requiring general anesthesia (e.g. Interventional Radiology).
- Evidence from case reports that these patients often fall through the cracks and remain unassigned in PACU or arrive on floor without prior knowledge of accepting floor team.

**Aim/Goal**
- Recreate policy and guidelines to improve hand-off communication and management of these patients
- Implement effective educational tools to ensure compliance with updated guidelines

**The Team**

- **Julius Yang**, MD, Internal Medicine, Co-leader
- **Mary Grzybinski**, RN, Nursing, Co-leader
- **Romina Ilic**, MD, Anesthesia, Co-leader
- **Ammar Sarwar**, MD, IR
- **Meghan Fashjian**, ACNP-BC, IP
- **Meghan Campo**, MD, Internal Medicine
- **Susan Dorion**, RN, Nursing
- **Ali Ebrahimi**, MD, Anesthesia Resident
- **Cullen Jackson**, PhD, Anesthesia
- **Andreas Pleumann**, Facilitator

**The Interventions**
- Met weekly, multidisciplinary team
- Reviewed practices with Interventional Radiology / Pulmonology
- Raised awareness about Anesthesia Resident in PACU
- Started gathering case data and estimates for case volume

**The Results/Progress to Date**
- Created a communication flow sheet, roles & responsibilities for each discipline
- Created PACU binder for PACU anesthesia residents
- Implemented use of Personalized Team Census as communication medium across specialties

**Updated Communication Flow**

**Lessons Learned**
- Complex system with multiple hand-offs leading to potential for communication breakdown
- Each procedure sub-specialty has unique workflow using different systems
- Potential for similar issues with other procedure specialties

**Next Steps/What Should Happen Next**
- Finalize/approve updated policy/guidelines – Jan 2015
- Roll-out: January/February 2015
- Cascade information to different disciplines/services
- Tracking/Sustain Gains/Address open issues

For more information, contact:
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