

Improving TB Compliance Among BIDMC MDs

The Problem

All active doctors who practice regularly in BIDMC were not being properly screened for tuberculosis.

A comprehensive, accurate system was necessary to implement strict annual compliance rates that reflected BIDMC's overall commitment to quality. An accurate, satisfactory compliance percentage was not available. Only approximately 10% of MD files had a current TB test.

Aim/Goal

To dramatically improve and maintain annual compliance rates for all regularly practicing MDs. To work directly with division administrators to ensure that each qualified MD was monitored accurately and efficiently throughout the year.

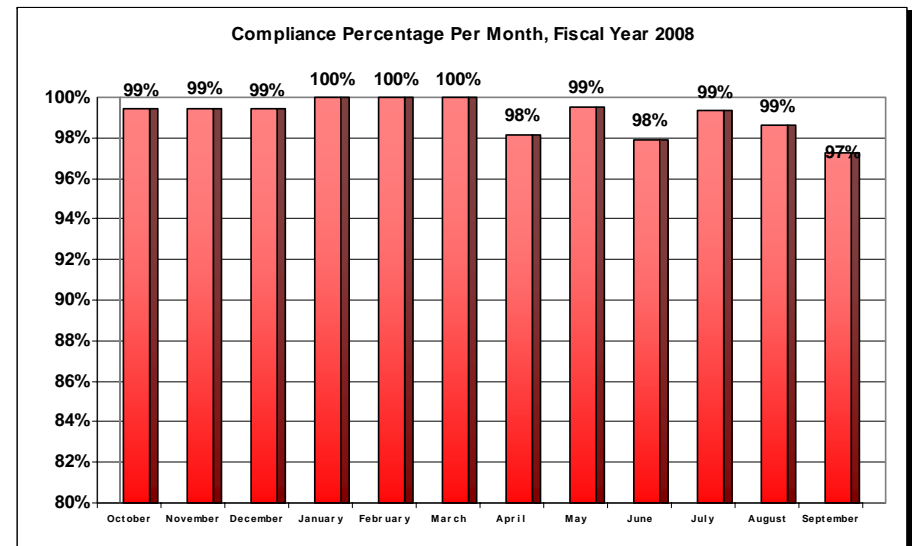
The Team

- Dieter Affeln, Employee Health
- Anne Marie Jarvey, Healthcare Quality
- Rui Verissimo, IS
- Matt Rabesa, Employee Health

The Interventions

- Records were reviewed showing MD compliance for annual TB screening; the results were a rate much below BIDMC's high standards.
- All MDs received personal letters at regulated intervals.
- Any non-compliant MDs were subject to suspension of certain privileges.

The Results/Progress to Date



Lessons Learned

An accurate database for information and status can make a seemingly difficult quandary move quite smoothly and effectively. The main problem behind poor compliance was a lack of communication among MDs, divisions, and Employee Health.

Next Steps/What Should Happen Next:

Compliance will be maintained on a regular basis. Now that this has been applied effectively to MDs, a similar system is in the late stages to use in regards to all other BIDMC employees. Continued documentation and analysis on departmental and overall compliance.



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