

Hospital Name

Beth Israel Deaconess Medical Center

Hospital Honor Roll 2009

Harvard Pilgrim's Hospital Honor Roll recognizes those adult, acute care hospitals whose performance was among the top 25% of those measured nationally on a set of composite clinical quality and patient experience measures, as reported by Centers for Medicare and Medicaid Services (CMS), and Leapfrog patient safety measures. Please visit www.harvardpilgrim.org/hosphonorroll for a complete description of the CMS measures and the Honor Roll methodology.

CMS Clinical Quality Measures

Description: CMS data for the period Jan. 2008-Dec.2008 was downloaded from Hospital Compare in Sept. 2009, and composite scores were calculated for each of the four clinical measure sets: A two percentage point adjustment factor was added to each raw composite score.

	Den	Meet Min N	Num	Adj Rate	Target: >=75th %ile	Meet/ Exceed Tgt
1. Heart Attack Care	1,593	Y	1,565	100.26%	98.47%	Y
2. Heart Failure Care	1,055	Y	1,017	98.43%	95.77%	Y
3. Pneumonia Care	1,248	Y	1,144	93.66%	95.81%	
4. Surgical Care Improvement	4,642	Y	4,413	97.06%	95.99%	Y

Leapfrog Patient Safety

Description: Leapfrog surveys were downloaded in Sept. 2009. The total number of Leapfrog bars achieved in four areas was compared to the top 25th percentile target (11 bars): The four areas are: Prevent Medical Errors, Appropriate ICU Staffing, Steps to Avoid Harm, and Reducing Hospital Injuries. For more information about the Lepafrog survey, please visit. www.leapfroggroup.org.

	# bars achieved	Target (# bars)	Meet/ Exceed Tgt
# Leapfrog Bars (Max=16)	13	11	Y

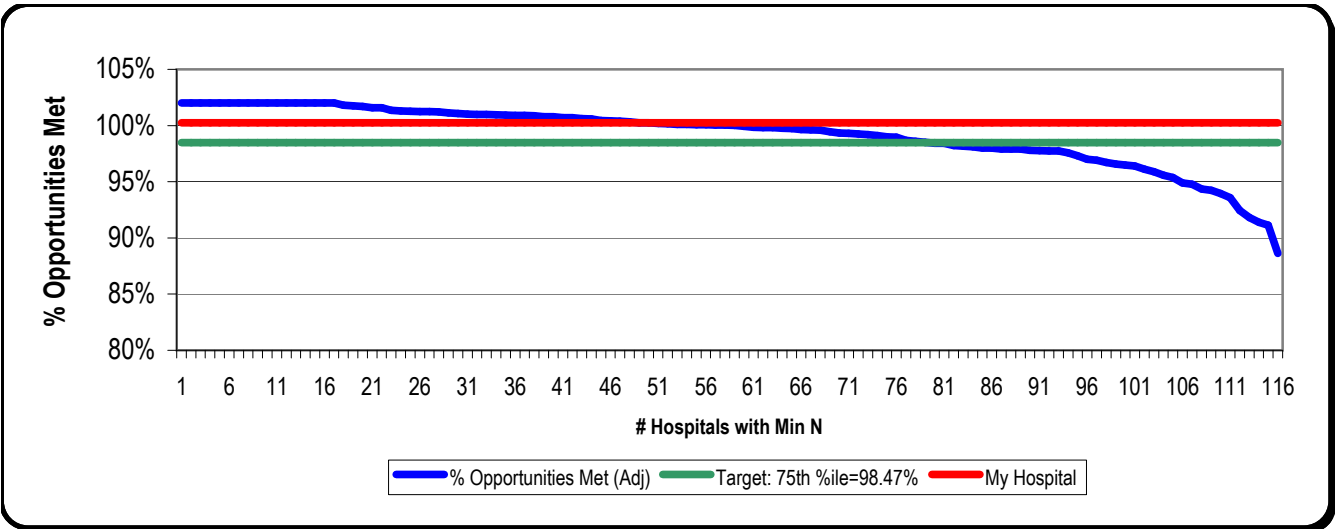
HCAHPS Patients' Hospital Experience

Description: Patients' hospital experiences were evaluated based on the hospital's HCAHPS survey results for the peirod Jan. 2008-Dec. 2008, as compared to the national average.

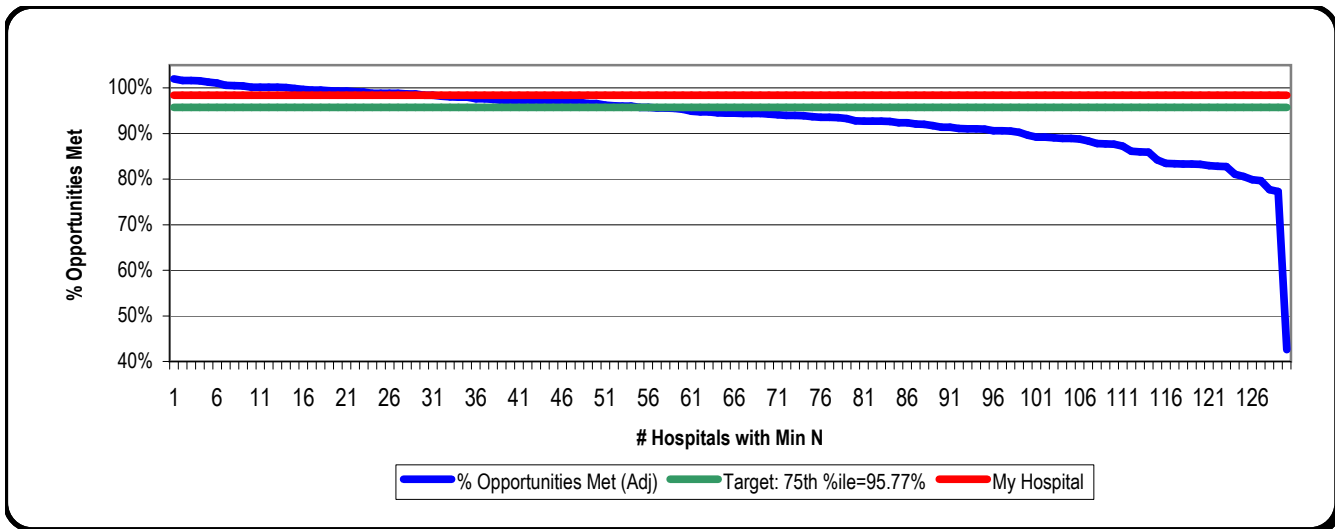
	# Questions at or above nat'l avg.	Target (# questions)	Meet/ Exceed Tgt
# Questions at or above National Average (Max=10)	5	7	

1. Heart Failure

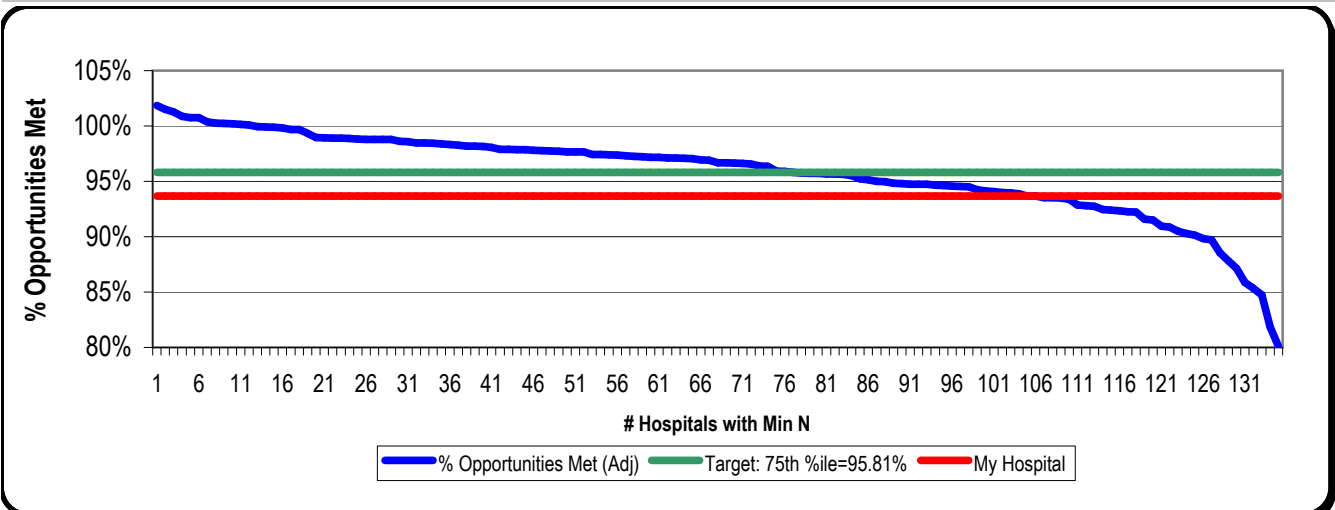
Beth Israel Deaconess Medical Center



2. Heart Attack

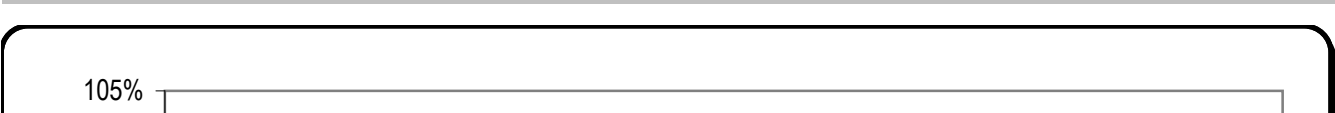


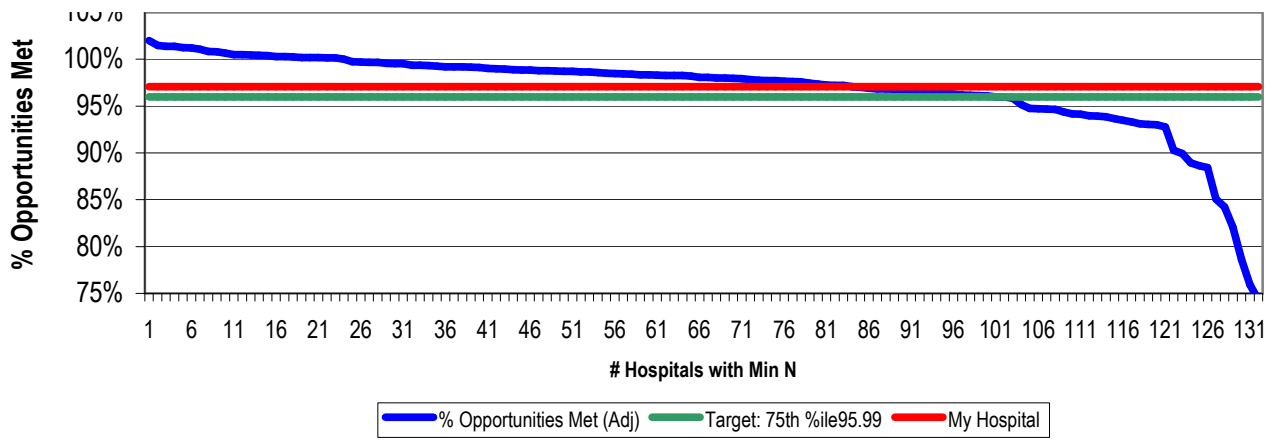
3. Pneumonia



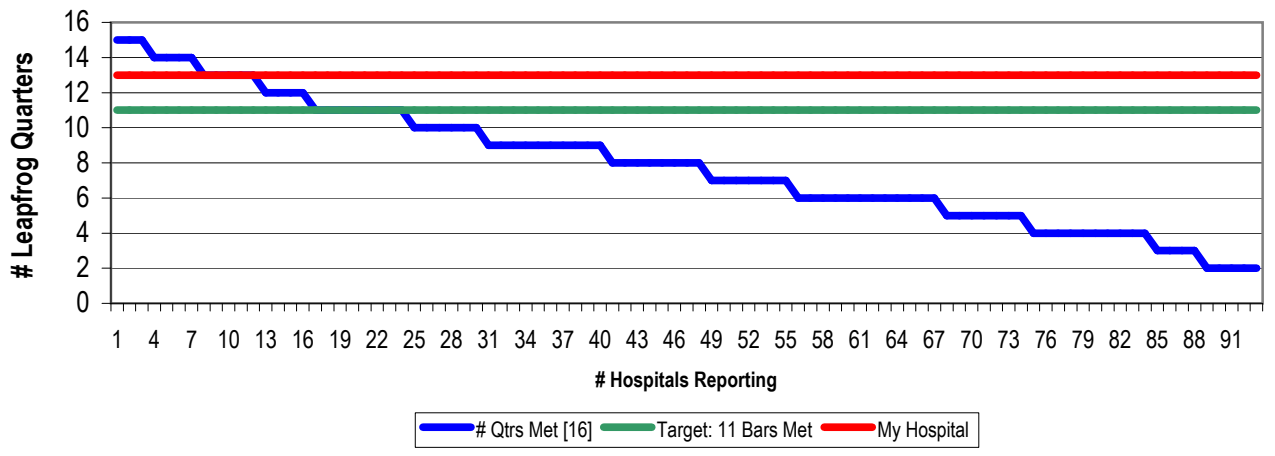
4. Infection Prevention

Beth Israel Deaconess Medical Center





Leapfrog Patient Safety



HCAHPS: # Questions >= National Average

