Affiliated Physicians Group

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The mission of Beth Israel Deaconess HealthCare (BIDHC) is to provide cohesive, high-quality health care throughout the life-span of our patients. BIDHC is a network of 162 primary care, hospital medicine and long-term care physicians affiliated with Beth Israel Deaconess Medical Center (BIDMC) in Boston and Beth Israel Deaconess Hospital-Needham.

2009–2010 HIGHLIGHTS

As part of the ongoing effort to provide well-coordinated health care of the highest quality to our patients, all Beth Israel Deaconess HealthCare practice sites have completed the design and planning phases for a complete transition to electronic health records (EHR). This has been a large-scale and complex process, representing a successful collaboration between BIDHC, Beth Israel Deaconess Provider Organization (BIDPO), Beth Israel Deaconess Hospital-Needham and Beth Israel Deaconess Medical Center. As a result of the EHR implementation, successful lab

integration at both BIDMC and BID-Needham has allowed providers to have more efficient and more complete lab results to their patients quickly.

Electronic health records feature several process improvements that Beth Israel Deaconess HealthCare patients will experience moving forward. Electronic health records improve care by enabling functions that paper records cannot deliver. These process improvements include but are not limited to: streamlined charting practices, immediate identification of potential safety issues, enhanced record privacy and security, decreased cost resulting from paperwork elimination, reduced duplication of testing, and most of all, improved health through the delivery of more effective and more fully coordinated health care.

The Beth Israel Deaconess Hospital Medicine Program implemented fully integrated charge capture software at each of its three sites; Beth Israel Deaconess Hospital-Needham, Milton Hospital and Good Samaritan Hospital. This software enhances the ability to more effectively capture patient demographic information and provides more complete diagnostic capabilities resulting in better patient care. The transition to this charge capture software has vastly decreased the need for manual billing processes at all hospitalist medicine program locations.

Beth Israel Deaconess HealthCare had its first practice site "live" with the EHR system in March. As of June 30, 2010, seven sites have a fully implemented EHR system with the remainder to be completed by the end of the calendar year.

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